also the responsibility of the writing teacher to create a community within the class that makes such sharing contagious. And as the drafts move towards a completed meaning, the writer needs test readers who can become more critical and still supportive.

Writers need colleagues who share the same struggle to make meaning with words. As we write--student and professional -- we practice a lonely craft, and we need writer friends who can reassure us, remind us of past successes, suggest possible alternatives, give us a human response to a changing text. Sometimes the writer's needs are specific -- will this lead make you read on? do you understand my definition of photosynthesis? have I gone off track on page 4?--but most of the time the writer simply needs to hear, by talking at someone else, what the writer, himself or herself, has to say about the text. The writer, after all, every writer, is continually teaching himself or herself to write.

Teachers should not withhold information that will help the student solve a writing problem. The most effective teacher, however, will try by questioning to get the student to solve the problem alone. If that fails the teacher may offer three

or more alternative solutions, and remind the student to ignore any of them if a solution of the writer's own comes to mind.

Central to the whole business of response is faith and trust. The teacher must have faith that the student can be the student's own most effective teacher, and must trust that student will find a way through the lonely journey that leads to effective writing. The student will feel that faith and trust. It will goad, support, challenge, comfort the student. And faith and trust given may be returned, especially to teachers who reveal their own lonely journeys as they use language to discover meaning.

These standards are high. The teacher believes you can write far better than you ever believed you could write. There is pressure on the student, and there are standards. At the end of the unit there is a delayed but meaningful evaluation. Students are graded on their final work of their own choice. The grades are based on accomplishment. The students have worked within contexts that allowed them to work well. Now their work is ready for measure. The private act of writing--born of silence--goes public.

# Quiet, Paper, Madness: A Place for Writing to Reach To

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Writing is a way of saying you and the world have a chance.

Richard Hugo

We want things to be right before writing. We want a room of our own, a study,
a place we can go and have quiet and
write. Now then, a pile of paper, pencils, they say those Word Processors are
really the thing. Of course the big
problem is that we don't have enough
"quality time" for writing. We want to
be "released," from classes, from family
obligations, from "outside pressures to
publish." We can't wait for the summer.

And then we get it all, everything we want: freedom, quiet, paper, a place. And the writing doesn't come. We may go mad. Certain stratagems may seem to give us something to do short of going mad: We may insert between ourselves and writing the various forms of bad-faith pretence that some call Engfish (the term makes me think of Bosch's Garden of Delights), or themewriting, or cant. Or we may say that we have writer's block. It can be serious. We may be made mad enough to kill ourselves.

In this ideal and terrible writing situation, what still keeps us from writing? May be we lack a place for the writing to reach to.

We don't just lack an "audience," if by that we mean somebody out there whom we choose to address, or who wants to hear what we "have to say." Nobody knows beforehand if they want to hear what we have to say, even if, like some parents and teachers, they want to want to hear it. Some tormented writers-not-writing report that it helps to be assigned an Audience or Task by a patron or a boss. But even though writers may be taught and may learn that "taking account of your

audience" can make you a "more effective writer," this cannot be what justifies and motivates writing in our ideal and terrible writing situation. What is effective is not necessarily what is real. We may learn this from Plato's Apology, which imagines an audience other than the one at hand, but which has held its meaning far beyond the concrete situation in which it might have been effective, but wasn't. The writer's audience is always a fiction (Ong, "The Writer's Audience is Always a Fiction"): So is the place I am talking about here.

Some researchers have found it useful to think of writing as problem-solving. But before you can solve a problem, you have to accept it, you have to "have" it. I think that is one way we look at people who seem to be mad: They are not "having" certain problems that the rest of us have. This is not a bad way to look at some writers. Teachers know well that students won't "have" certain writing problems just because they are pointed out to them. So as writing teachers, we need to think not just about how to solve problems, but how to make it possible to "have" problems in such a way that they become something to solve.

Don Murray answers the question of what motivates writers with a powerful argument. What motivates writers, speaking for himself and many other good writers who have let us see their writing processes, is discovering in the act of writing what one didn't know one would write. If he stopped discovering, Murray says, he would stop writing.

William Stafford gives us an enticing image of what it is like to write like that:

...I get pen and paper, take a glance out of the window (often it is dark out

there), and wait. It is like fishing. But I do not wait very long, for there is always a nibble—and this is where receptivity comes in. To get started I will accept anything that occurs to me. Something always occurs, of course, to any of us.... If I put down something, that thing will help the next thing come, and I'm off. If I let the process go on, things will occur to me that were not at all in my mind when I started (Stafford, pp. 17-18).

But Stafford gives us another image of what it is like to write in this way, an image that helps me say what I think is needed beyond what he and Murray tell us we must rely on.

[S]wimmers know that if they relax on the water it will prove to be miraculously buoyant; and writers know that a succession of little strokes on the material nearest them—without any prejudgments about the specific gravity of the topic or the reasonableness of their expectations—will result in creative progress. Writers are persons who write; swimmers are (and from teaching a child I know how hard it is to persuade a reasonable person of this)—swimmers are persons who relax in the water, let their heads go down, and reach out with ease and confidence (Stafford, p. 23).

Most of the time when we imagine a swimmer, we probably imagine him in the pool or the pond. But we may also imagine him in the middle of the ocean after the ship has gone down, or reaching further, we may imagine him, as one of Columbus' sailors might have imagined himself, not in an ocean, bounded by land and relieved by islands here and there, but in the medium that takes you to the edge of the world. And in these last two cases, we have to ask what would be necessary to support the repeated acts of "reaching out with confidence" that constitute swimming.

I take it that the sailor from the Pinta would have a significantly harder time starting to swim than would one who had seen the pictures of our globe sent back

from space. It is not that the second sailor would have a clear picture of a particular place. Rather that he can imagine that there might be such a place and imagine himself getting there alive.

No one has thought that Hemingway is talking only about fishing when he describes Santiago, the fisherman who, even after a long string of bad luck, still rows out past where the others stop and who lets his line down into the cold water where he knows, where he imagines and believes the real fish to be though this is a place far beyond what he can actually see to. Santiago's loss of his great fish to the sharks is a terrible defeat, but it is nothing so complete as having lost, or never having had the ability to imagine catching it.

It might be thought that what I am saying about the necessary context for writing applies only to Great Writing, that it has nothing to do with the world of work-a-day writing or the writing class. I think what I am saying has to do with the world of every writer. My witnesses are literary people not because they are doing something different from what other writers do but because they are better than most at giving us ways of seeing the situation we all are in as writers.

Students can do the kind of writing I am talking about. Their revisions are often what show them doing it, or not. At the Wyoming Conference on Freshman and Sophomore English, William Coles read us some examples of revisions his students had made, revisions that seemed to Coles to show these students writing. I too think they show it:

There were four main causes for the War Between the States.

What are seen as the four main causes for the Civil War seems to depend on the point of view of the historian.

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My mother used to love my father, but she left him when he

became an alcoholic and wouldn't admit it.

My mother loves my father; she had to leave him because he's an alcoholic who can't admit it.

\*\*\*

My high school math teacher was tough but fair.

My high school math teacher was tough and fair.

To this list I add a revision by a Michigan judge of an opinion she was writing in a workshop I conducted:

There is a lot of pain in a divorce. But this is not justification for the child's pain.

In a divorce, the parties often suffer greatly. The duty of the court is to see that the children suffer as little as possible.

I think it is fair to call this "great" writing since it seems to show a writer in the act of becoming something other than what is given. We might find such writing in inter-office memos and quarterly reports. No reason why we couldn't.

But we can find also plenty of the other kind of writing, bad-faith writing, writing that does not reach for anything, any place, but which instead interposes itself between us readers and what we might want or need to be reaching for.

I think that if you look at the entire history of our country, that it has always been the federal government that has come to the rescue. Take the great depression and all the federal programs that we used to bail it out. What you are really doing is you stimulate the economy by priming the pump. When you give people salaries and positions, they will go out and spend money, which promotes business—the

private sector. Because they have got money coming in, they have a cash flow, and you hope for expansion. 1

This kind of writing doesn't happen accidentally. But it doesn't happen either just because someone is trying to do someone else in--would that it were always so amenable to conscious correction. It seems to me important to realize that everyone commits it sometimes; the greatest writers groan at what they have written. We might even think of the difference between them and us as lying in how often they groan and what at.

Why do students write so often in this way? Their characteristic bad faith as writers is not to be explained by their hormones, their cussedness. If we leave it at that, we have no option as teachers but to teach in bad faith.

Neither is the bad-faith writing of politicians, judges, and executives attributable only to defects in character. I think we can get much further in understanding why such writing happens if we ask what kind of place bad faith writers are imagining for their writing. And we might do more to eliminate bad faith writing if we ask what we can do to change whatever it is in the situation that is likely to prevent the writer from reaching for what she may not yet know to say.

Richard Chmann, "Reflections on Class and Language", College English, Vol. 44, No. 1, (January, 1982), p. 3. This example of bad faith writing isn't writing at all. It is . taken from the transcript of a statement by a mayor who has been explaining to the interviewer why a factory left town, and telling the interviewer what should be done for the local economy. I have doctored the transcript a little to make it sound a bit more as if it had been written. I hope the bad faith of this "writing" is apparent even though the politics of the mayor would appear to be liberal and his intentions would appear to be good, and even though the "spoken" qualities of the language make it a good deal less arid than much that is written on this subject.

If we want writers who reach, we must do what we can to make a world in which reaching makes sense. There is much in our schools and our culture that keeps reaching from making sense. I am not talking about teaching grammar or the five-paragraph theme, or giving grades.

No doubt all of this can be part of a situation in which writing that reaches does not make sense. But I know teachers who can make all these things part of a situation in which writing that reaches does make sense. I am not talking about regulations, "government" or otherwise, which may or may not create situations in which reaching makes sense. In any case, it is obvious that reaching is impossible in a wholly unregulated context.<sup>2</sup>

We reach for what we do not have and can't arrange more easily to have given to us. But I am not here worrying about letting kids have it too easy. We may learn to let them write, but if we do, they will not have it easy, though I would predict that having the real writing will keep them from much regretting the not-having-it-easy.

Writers will fail to reach because they feel threatened, but you can't non-threaten someone into reaching. Or threaten them into it. We reach sometimes out of desperation, never out of despair. When there is nothing else to do, reaching must still, somehow, be something to do: It must make sense.

Much could be said about what specifically we can do to make our schools, our students, ourselves places that writing can reach from, and much of what would be proposed would certainly have to be negotiated. But Stafford tells us one thing that I think we must do: We must realize that the writing that we do when we do it

<sup>2</sup>Johann Huizinga, Homo Ludens (Boston: Beacon Press, 1955). Huizinga argues that play is central to culture, and that decorum (among other things) is necessary to play. Reaching, I take it, is one thing that distinguishes play from non-play.

is just exactly the writing that we could do just then. We must learn to forgive ourselves for not being able to reach as far just then as we might think we ought to or as far as others might want us to.

We'll probably do better at the next pass. We need to realize, Stafford tells us, that writer's block is a kind of vanity. As, we might add, is bad faith writing, when it is not madness. We'll get someplace, rather than noplace, Stafford says, if we'll just lower our standards. The wisdom of this observation is profound, and as practical as any I know for making writing that reaches.

We'll get someplace if we ask questions about what we can do in our schools and homes and towns—and in ourselves—to let reaching make sense for a writer, but we won't get all the way home. Because we can only let reaching make sense. Because writing that reaches is reaching for something that is not yet there, and thus it is reaching for something that we couldn't give even if we would.

For teachers, this means that no matter how active we may be in removing obstacles to writing that reaches, no matter how earnestly and imaginatively we may invite such writing, we will always be infinitely far from "achieving" it for our students, since it can never be for anyone but the writer to do the reaching. There is no world, no method, no curriculum that will make it happen. I am far from saying that as teachers we can do nothing to help. I teach writing, and I teach teachers of writing, and I teach the Summer Institutes of the Wyoming Writing Project. I think I know a lot about how to let writers and teachers of writing reach in their writing and teaching. But I do not reach for them, couldn't if I would. When they reach, as they often do, it usually strikes me as both surprising and inevitable.

I believe that in a very important sense the best we can do is wait and watch, though it's crucial that we be waiting for something, not nothing, and reaching too, ourselves, as we wait.

### Television Viewing Experience: Text and Context in the Development of Writing Skills

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Assumptions to be found in every good writing text and basic to every effective writing curriculum are (1) that schools are ultimately concerned with teaching critical thinking, (2) that writing facilitates disciplined thinking and learning, (3) that the teaching of writing influences students' critical sensitivity to values and moral issues. These assumptions of good texts and effective curricula were also my own when I began teaching composition to juniors and seniors at Ann Arbor's Pioneer High School. My goals were clear--to help students use writing to both organize and examine experience and to evaluate the significance of that experience. My basic text was Warriner's Composition: Models and Exercises -- full of aesthetic experiences in good writing and suggestions for the student on how to emulate these models; the source of content for my courses in composition was my students' personal experience. While my requirement that students draw on their personal experiences sometimes led them to write fine journal entries and personal essays, far too often it caused them to draw blanks. Furthermore, the mechanical nature of my students' writing experience made me uneasy. It was clear that (1) my assignments and activities were not provoking my students to draw from a wide enough spectrum of their experiences and (2) imitation of sophisticated writing was not an adequate learning device for all students.

#### Something needed to change.

Reflecting on my twenty years of teaching high school English, I observed the increasing influence of television viewing on the lives of my students. I noted that their pre-class conversa-

tions, frequently about TV programs they viewed the night before, were usually emotive--they liked the good guy and the way he demolished the villain; they found the shoot out bloody and exciting. involvement with the world of television--far from casual--and the values they encounter in that medium and embrace as thoughtlessly and completely as my generation embraced the values presented in the movies, on radio, and in comic books prompted me to bring the television viewing experience of my students into the classroom for the kind of careful scrutiny I ask them to focus on works of literature. Through discussions of perceptions, techniques, and the ethical values embedded in TV, I planned first to provide motivation for my students and myself to achieve the learning/teaching goals for a course in composition, and second to "provide critical armor against the powerful sensory assaults by which pop culture conveys its mythic images" (Robert Jewett and John Lawrence, The American Monomyth. NY: Anchor Press, 1977).

As I prepared to study television with my students, I reviewed the literature on the uses of television and detided that my students' experience of TV as a medium would be the resource for achieving my teaching/learning goals; that is, I decided not to introduce TV programs designed to teach writing and composition into my class but to examine programs my students viewed regularly. Peter J. Dirr provides a useful set of distinctions that illustrate why I chose to make television programming that was part of my students' experience the content of my course. Dirr distinguishes "instructional television which is intended for use in the classroom and has carefully planned lessons, specific objectives, and

accompanying curriculum materials" and "television for instruction in which teachers adapt noninstructional programming for classroom use," from "unplanned educational television" (Peter J. Dirr, "The Future of Television's Teaching Face," in E. Palmer and A. Dorr (Eds.), Children and the Faces of Television. Academic Press, 1980).

#### The Challenge

Choosing my students' continuing experience of TV as the educational resource of my composition class created a challenge for me. Library research did not provide me guidance in how to help students draw on their experience to develop their writing and thinking skills, or on how to teach students to use writing to organize and examine their viewing experience. Consequently, I proceeded on my own.

Furthermore, when I decided to use students' TV experiences as content for their writing, I was uncomfortably aware of my limited background in the medium. Since I wanted the students to examine their own viewing, I found that the programs we were studying together were programs I had never viewed, programs I was viewing for the first time in the classroom. However, this was one time when my ignorance of the subject matter in my own classroom provided an educational advantage to my students. The authorities on the programs we viewed were often my weaker writing students who acquired status and were drawn into the writing task by providing much needed information about plot and characters. When the writing began, they were already involved in the content and willing to write about it.

I can best illustrate how this happened by describing how I translated my intentions into a composition course. First, I asked my students to log their TV viewing for a week. I provided forms that divided the day into daytime and nighttime blocks on which students were to record every program they turned on.

I encouraged them to list programs they viewed in part or that provided background as they prepared for school in the morning or performed tasks around the house. When they handed in their log a week later, I tabulated the programs listed and identified the most popular programs -- that is, the ones most frequently mentioned--programs such as "Hill Street Blues," "General Hospital," "Barney Miller," "M\*A\*S\*H," and "Quincy." I then asked our Media Center staff to tape the next episode of "Hill Street Blues" for viewing by the class as a whole. My plan was to look at the content of the program so as to provide students with material for writing an essay of analysis. While previewing the program, I listed the character's names and the plot elements since this program has a soap opera format with subplots frequently not completed within a given episode. Finally, I listed issues dealt with in the episode. The worksheet I provided for the students contained the following directions:

In film, values are communicated through verbal and visual cues. Likewise, this segment of "Hill Street Blues" uses a range of subtle and obvious cues that tell the viewer what behavior is good and what is bad, and what social roles and behaviors should be regarded sympathetically. Under each heading (of plot elements), list the cues you recall and their significance.

- 1. Morning briefing.
- 2. Nun at St. Mary's church.
- 3. Etc.

On the back of this sheet, I provided another list preceded by these instructions:

The following issues were raised. Please add any I have overlooked, and then rate them according to their importance to the writers and producers of this episode. Then list the reasons for your rating under the heading. Remember, HOW DO THE WRITERS AND PRODUCERS RATE THEM?

Your rating might be quite different but should be withheld for the moment.

- 1. Adultery.
- 2. IRS evasion.
- 3. Swearing by police officers.
- 4. Etc.

Finally, on a third page I listed the characters featured in this episode and asked the students to indicate how the writers and producers rated them from most admirable to least admirable. I left space for them to provide their reasons for their choices.

I passed out the worksheets the day of the viewing, using the whole hour for viewing the episode. The following day, the class discussed the episode. We discussed and corrected our misconceptions or confusions until we all understood who was who and what happened. Students spent the rest of the hour individually completing the worksheets described above. The following day, we compared notes in small groups and then all together, insisting that reasons should accompany each of our assertions. Students kept their notes from this exercise in their theme folders.

I did not use "Hill Street Blues" for a writing assignment on values because the ambiguity and complexity of the values presented might have been too much for some students to organize in their first writing assignment, and I wanted their first analytical essay on values to draw upon much more clear cut content. Instead, I videotaped an episode at random from "General Hospital," previewed it, listing names of characters with identifying attributes. This time I used the chalkboard for the list which was available before, during, and after the viewing. The central question I posed for discussion was "Who and what are we expected to admire?" Using "Hill Street Blues" for comparison, the class explored the social, economic, and ethnic background of the characters, their attractiveness, the handling of the police captain, the set of the program, the nature of the incidents, and anything

else we noticed about the episode from "General Hospital" that provided a comparison or contrast with "Hill Street Blues." The students and I were surprised at what we discovered. The values we identified were in stark contrast to those on "Hill Street Blues." As a group, we composed an introductory paragraph on the chalkboard that identified them as follows:

Americans are said to watch on the average of twenty-four hours of television a week. This makes it a powerful persuasive medium. It tells us what to buy, what to think, and what to be. The last is what I am concerned to explore in this essay using "General Hospital," a popular daytime soap opera, as an example. It projects values that suggest that self-fullment is found in money, power, social status, and romance.

I asked students to write using this introduction or one of their own for their essays. The assignment was fairly straight forward. They were to devote a paragraph to each one of the values listed in their introduction, providing support by using examples from the episode. I was delighted with the results. Accurate details, illustrative examples, and interesting insights made my task of reading and commenting stimulating and provided good further discussion when the papers were returned and several read aloud. Since I follow the practice of commenting on rough drafts, the class discussion that followed those rough drafts was reflected in the final drafts of several of the papers.

Using the programs mentioned earlier in this essay, I designed subsequent assignments to provide students' practice in organizing material by means of comparison/contrast, definition, classification, cause and effect, and to provide them practice in writing persuasive essays. In each case, students wrote only after class discussions in which we explored the values inherent in the programs we viewed. It became obvious that as a result of our discussions and their

writing about these programs, few of the students will ever view them quite the same way again.

The following examples of the assignments to which I refer suggest the discussions we had and the writings students did.

#### Sample Writing Assignments

1. Essay of analysis in which students identify the value content of an episode of "General Hospital."

Prewriting: What behaviors and personal circumstances are presented as admirable in this episode? List. Discuss.

Writing: In your introduction, generalize about the nature of the values presented. Humanistic? Materialistic? Power oriented? Achievement oriented? In the body of your paper, identify individual values giving examples from the program for support. Your conclusion should comment on the body of your paper.

2. Comparison and contrast essay which compares "Barney Miller" with "Hill Street Blues" as police dramas, or "M\*A\*S\*H" and "General Hospital" as hospital dramas. A comparison of "St. Elsewhere" and "General Hospital" would also be interesting.

Prewriting: What similarities and differences do you see in setting, characters, plot format, issues presented, atmosphere, etc.?
List. Discuss.

Writing: In your introduction, state a thesis in which you take a stand on what simularities or differences you noted are more significant and why. In the body, support your thesis, listing and illustrating the significant similarities or differences. Your conclusion should, in some way, refer back to your thesis.

3. Essay of definition in which words such as "heroism" or "friendship" are defined using an episode of "Hill Street Blues" for illustration.

Prewriting: What examples of heroism or friendship are found in this episode? List them and then identify the one that best represents what the word means to you. Why is that your choice? What do the others lack? Discuss.

Writing: In your introduction, interest your reader in looking at the concept of heroism or friendship. In the body, indicate what heroism or friendship is and what it isn't. Use examples from the episode as well as examples from your personal experience for support. Conclude with a reflection on the importance of this concept in the life of your reader.

4. Essay of classification using the characters or plots and subplots on "St. Elsewhere" as the basis for your classification.

Prewriting: List personality attributes of the staff members featured in this episode. Then, identify a basis for classifying them, i.e. dedication to profession, personality types, professional attitude, etc. Discuss.

Writing: In your introduction, present the basis for your classification of the characters and its significance. In the body, discuss each class in a separate paragraph, using illustrations from the program for support. The conclusion should reflect on what the viewer might expect, given these characters, in future episodes.

5. Persuasive essay using an episode from "Quincy" on a female alcoholic

pathologist. Using facts and situations presented on this program and supplemented by library research, write a paper in which you persuade a person who needs treatment or a person related to someone who needs treatment to seek it.

Prewriting: Using the program and library material as your sources, list important facts about substance abuse, its impact on the victim and those close to him/her.

Writing: In your introduction, describe an incident from the program to catch your reader's interest, and follow it with a key question or statement. In the body, present your information persuasively. Your conclusion should provide an emotional appeal.

What are the advantages I discovered in using TV as text and context for writing?

First, as I mentioned earlier, the less motivated writers are drawn into the class discussion, and frequently they become both resources of information and involved indirectly in the larger task of writing about the content they have helped us to clarify. Second, no one says, "I don't have anything to write about." The content of students' writing is provided and in a highly accessible form. Non-readers in the class are not at the disadvantage they experience when classroom writing is based on a written text. The non-readers' struggle is not with what they will write about, but Third, they write because something that is interesting in their personal lives is brought into the classroom; they are involved in the educational task at hand, in the specific course objectives.

Fourth, since I share the viewing experience with students, I am able to help them clarify ambiguous references in the writings that I might otherwise fail to understand. Fifth, because visual material is our subject matter, I am able to place emphasis on concrete detail and examples -- things I have had difficulty eliciting from students in the past. Sixth, since students can consult classmates to verify facts, such as names, places, etc., they are more accurate in their writing and enjoy taking the time to verify their accuracy. There is much more sharing of information among students in the writing process than I have noticed in the past. They can do for each other what they formerly depended on me to do for them.

Seventh, and perhaps the most exciting outcome of this work is the sense of novelty and innovation which my students and I share; nobody has done this assignment before. I don't come to my students with preconceived notions about what they or I should say. It is an exciting, new, a one time experience, and we all come to it pretty much on the same level of understanding. I am learning with the students about a powerful influence in all our lives. These are powerful advantages to a teacher of writing. Finally, I am able to address my primary goals: to teach students to think critically through writing, and in their writing to explore values.

I found that writing about their TV viewing experience, using specific analytical tools, brought my students' values and those of their culture to consciousness, making them available for discussion and evaluation. For both my students and myself the composition classroom became a forum for critical thinking about the information and values that shape the quality of our lives.

## Evaluating Writing in an Academic Setting

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The current debate about the decline of literacy will probably have no more influence over the use and evolution of language than such debates have had in the past, but it has produced significant changes in the institutional programs responsible for the perpetuation and dissemination of literacy in our culture. Among these changes is the move away from ancient prescriptivisms and mechanistic drills on sentence patterns and towards a more utilitarian or functionalist presentation of reading and writing as useful skills. This shift in pedagogical goals and techniques has resulted in a number of curricular changes, and within the past five years it has also begun to alter both the character of textbooks designed for college students and, to a lesser degree, those designed for elementary and secondary school students as well. Most of the changes involve the incorporation of a much broader range of reading and writing into the "English" curriculum than has been customary, with the aim of introducing students to the many forms of language they will encounter outside the classroom. From a practical perspective, such reforms are eminently sensible, and when the greater variety of texts spans racial, sexual, and class differences, these changes also perform an important cultural function.

It is unlikely that these concrete changes will have much effect on the debate that inspired them, since opinions about the state of literacy in our society are usually motivated by broader political concerns rather than specific evidence or systematic research. Neither teachers not linguists have been able to identify features of written English that can serve as reliable and consistent measures of quality, and even if they could, the increasing heterogeneity of the stu-

dent population in the United States renders historical comparisons between the writing occurring in today's classrooms and that from fifty or even twenty years ago meaningless and misleading. The growing uncertainty about the possibility of absolute qualitative judgments across a wide range of writing has, however, generated a healthy skepticism about tests that are used to make such comparisons, such as the standardized tests designed by the Educational Testing Service and other organizations. Much of the current concern about the demise of reading and writing has been inspired by the decline in SAT scores in the last ten years (even though ETS has repeatedly warned against drawing such broad conclusions from the scores), and those who propose these tests as evidence for the degeneration of literacy usually cite the accuracy with which the scores can predict a student's grades in college. But teachers interested in a wide variety of writing situations and in equipping students to deal with specific tasks and strategies in their writing have become suspicious about the validity of measuring writing ability according to the abstract, generalized form in which written texts are usually presented in these tests, and that suspicion has led to a number of efforts to design writing tests and develop criteria that reflect the new attitudes towards writing that have emerged in the classroom. Unlike the standardized tests, these locally developed measures of writing skill deliberately reflect the specific programs from which they emerge and focus on the specific interests and needs of the teachers who design them and the students who take them. They usually predict students' success in these programs as well as or better than standardized tests do, but more importantly they constitute an explicit public commitment to evaluate students according to the same principles by which they are taught. As such, these tests serve an important ideological function as well as meeting the bureaucratic needs of assessment, diagnosis, and placement. By connecting the evaluation of written texts to the material conditions in which they are produced and read, these local tests reinforce the truth that real literacy is always a specific response to a concrete situation and never a generalized touchstone for personal development, social respectability, or pedagogical success.

The necessarily decentralized character of efforts to develop these local tests has precluded the formation of a systematic paradigm for their construction. Among the more useful attempts to get beyond the trial-and-error stage of these efforts are the descriptive Guide to Published Tests of Writing Proficiency and A Directory of Writing Assessment Consultants, both published by the Clearinghouse of Applied Performance Testing, and the formation of a National Testing Network in Writing at the City University of New York, which plans a number of forums for the exchange and publication of information regarding the design of different kinds of writing tests. 1 A number of large universities have also combined private and government funds with extensive research facilities to conduct large-scale experiments with testing procedures and curricular designs, and

<sup>1</sup>The Clearinghouse for Applied Performance Testing is part of the Northwest Regional Educational Laboratory, 300 S.W. Sixth Avenue, Portland, OR, 97204. The address of the National Testing Network in Writing is CUNY, 535 East 80th Street, New York, NY, 10021. these programs have begun to yield instructive if not conclusive results.

The Writing Assessment Examination developed at The University of Michigan makes an interesting case study of one such effort. Recent changes in the program of Introductory Composition at The University of Michigan reflect the general movement towards a more eclectic, functionalist approach towards the teaching of writing. However, rather than trying to incorporate a full range of writing tasks like many writing programs in secondary schools and community colleges quite rightly do, the program at Michigan focuses almost exclusively on the sophisticated modes of academic inquiry and expository forms characteristic of reading and writing tasks that the students encounter in their other classes at the university. The program thus resembles more traditional composition programs that focus on academic writing, yet at Michigan that focus is motivated and informed by an emphasis on the connection between the written text and the institutional structure of the functions it must serve. The test used to place students in that program and the criteria used to evaluate that test therefore make a useful illustration of the similarities and differences between tests and criteria proposed to measure writing against a disembodied, generalized standard and those that assess writing as a concrete act within a specific setting.

All students enrolling in The University of Michigan for the first time must visit the campus for an orientation session before they register for classes. During that visit, they take a number of tests to determine their placement in several subjects; among those tests is the Writing Assessment Examination administered

by the English Composition Board. This examination lasts one hour, and students are required to write about a given topic that changes daily. The examination specifies the audience to whom the students are to address the essay, the purpose for which the essay is to be used, and, through the sentences that the students must adopt as the beginning of their essay, the tone, level of diction, and language-conventions to be used. The following assessment examination is one of the many which are used to elicit student writing:

Write a letter to the parents of a young child advocating a particular policy of television watching for their child. Explain to them why you advocate such a policy.

Begin your letter with the following sentence (which you should copy into your bluebook):

By the time the average person in North America graduates from high school, she or he will have seen 18,000 hours of television.

Now select <u>one</u> of the following as your second sentence and copy it into your bluebook:

- A. The present generation of preschoolers watches an average of 42 hours of television a week.
- B. Since real experience is the primary source of learning, children are growing up addicted to television and ignorant of life.
- C. According to a well-known critic, television is giving the present generation "an extraordinary exposure to standard adult English and opportunities to see many things."

Now complete your letter developing the argument that follows from the first two sentences. Do your best to make your argument convincing to the parents who are your readers.

Each sample of student writing is then evaluated holistically and scored by at least two trained readers, and students are assigned to one of three categories on the basis of that score. Some students are exempted from Introductory Composition, but, like all other students, in their junior or senior years they must enroll in an upper-class composition course taught by faculty members in their areas of concentration. Most incoming students are assigned to Introductory Composition; others are required to enroll in special tutorial classes where they receive individualized instruction to meet their special needs. These tutorials last seven weeks; students who successfully complete the tutorial course may then enroll in Introductory Composition the following semester. In some cases, students are required to take a second tutorial course before going on to Introductory Composition, and, occasionally, a student progresses so rapidly in the tutorial that he or she takes the assessment again and is exempted from the introductory course. All students, however, may appeal their assignment if they feel they have been misjudged and if their work early in the first semester indicates that they have already mastered the writing skills they will need in their future classes.

The readers who evaluate the writing samples are all experienced teachers of composition. Before they begin evaluating the samples written by the new students, they participate in training sessions in which they read a selection of samples from previous examinations, compare the scores they give with scores given by other readers, and discuss their reasons for scoring each essay as they do. Among these experienced teachers, significant disagreement about the visible characteristics of a specific essay is rare. There is, however, legitimate debate about the relative importance of these characteristics; when disagreements do arise in the training sessions, they usually center on this issue. Although complete agreement about the absolute value of any aspect of the composing process is unlikely, readers must agree on

the relative importance of certain characteristics in order to standardize their scores. Therefore, a list of guidelines or criteria has been developed to assign specific weight to those features of the text which best predict students' potential to perform the composing tasks they will confront in their future classes. Training sessions continue until all readers have incorporated these criteria into their responses to the essays and correlated their scores as closely as possible.

Pairs of readers then begin reading essays of new students who take the examination on orientation days throughout the summer; as part of the reading routine, the two people reading together each day compare their scores for the first few essays in order to insure a continuing correlation among the responses of the whole group. If readers disagree about an essay, they review it with reference to the criteria, and if disagreement persists a third reader scores the essay. Such problems are rare, however, and the correlation among the scores of these trained readers usually remains consistently high over the months of reading, even though the combination of readers changes daily.

The criteria used to train these readers take into account two major sources of information about student writing in the university: (1) actual student essays obtained during preliminary administrations of the assessment examination, and (2) a survey of faculty members' attitudes toward student writing as they see it in their classes. As a result, the criteria reflect both what students do when they try to write well and what their teachers expect them to do to write well in class and in other assignments. This balance of student performance with faculty expectation results in criteria that exempt from Introductory Composition only those students who can already meet the expectations of their future teachers, and that require special work only of those students whose needs are unlike those of most incoming students.

Since these criteria were compiled by professional teachers of composition with

years of experience at all levels of the undergraduate curriculum and with the help of an interdisciplinary committee composed of departmental chairman and writing specialists from most of these disciplines in which the students will major, the readers' evaluations should be good predictions of students' ability to perform the writing tasks they will encounter in their classes. Nevertheless, the accuracy of these predictions is limited by the nature of the skill that is being tested and by the undeterminable relations of that skill to the other factors influencing students' performance in college. This latter problem imposes a formidable obstacle to the reliability of predictions based on any test that focuses on a specific skill. The Educational Testing Service has found that students' success in college is better predicted by their high school grades and counselors' recommendations than by the "raw" ability measured by conventional IQ or aptitude tests. And, while some important factors such as emotional stability, the ability to perceive and adapt to the demands of a specific task, and general psychological traits can be measured by combining the results of several different kinds of tests, there is yet no way to assess accurately the whole complex of forces and influences that determine a student's success or failure in college. As a result, even experienced educators using assessments of psychological health, general aptitude or intelligence, or writing ability at times dismiss the results as hopelessly inadequate predictors of performance.

The skepticism behind this attitude has long been prevalent among educators, counselors, and testers alike. This recognition of fallibility has, however, performed a valuable function in the design and use of such examinations because it requires testers to identify functional limits that specify and measure discrete abilities without having to determine their absolute value.

When a student is asked to explain a chemical reaction, for example, or to solve a mathematical equation or stand-

ardize the grammar and syntax of a sentence, the assigned task isolates and tests the discrete ability to remember or recognize an abstract formula or process and then to use that process to manipulate the specific elements of the problem. In such cases when the skill to be assessed can be so isolated and narrowly defined, criteria can be designed that assess with great accuracy a student's ability to solve such problems. In simpler versions of this kind of examination, the criterion determining the ability to solve the problem is quite simple: the students' solution corresponds to the correct answer. When there are no variables allowed in the solution, such as in arithmetic problems, that correspondence can be measured with absolute accuracy. Moreover, the assessment of ability that results from this criterion is also highly accurate since the solution itself can be identified with the process of solution because only one process will produce the correct answer. Thus, if the ability to be measured is defined within such narrow parameters and if the variables in the solution are held to a minimum, criteria can be designed that will accurately measure that ability and, consequently, reliably predict a student's success in situations that are of comparable complexity.

The key to the accuracy of such assessments is the identification of the process of solution with the product, the solution itself. As soon as a solution may be produced by more than one process, however, or as that process entails more than one or two simple steps, the reliability of evaluations based on the identification of the product with the process begins to decrease. If, for example, the answer to a question can be guessed, the correct answer is not necessarily a criterion for mastery of the process of solution; similarly, if the process involves a number of steps, the last of which is a simple arithmetical calculation, a student may master the entire process, make a mistake on the last step, and still get the wrong answer. In both cases, the evaluation of the product will not be a reliable measure of the student's ability to perform the task. This dilemma can be resolved to some extent by increasing the variables in the solution so that the failure to complete one aspect of the process does not render the solution totally incorrect; but, just as the accuracy of the criteria decreases when the complexity of the process increases, when the complexity of the solution increases, the correspondence between student answers and the acceptable range of answers can no longer be measured exactly. When the process is as various and illdefined as the process of writing an essay, and when the product has as many variables as a piece of writing, the number and obscurity of the variables render the identification of the product with the process totally intractable. a result, if assessments of the composing process are to claim any accuracy at all, that accuracy cannot be based on the same principles that determine the criteria for other kinds of tests. Those who use the assessments as unconditional statements about students' ability would imbue the results with a precision that is not only impossible to obtain but different in kind from the use for which the examinations were originally designed.

The simplest solution to this problem would be to measure the quality of the finished product. But, since the assessment is used to predict a student's future ability to write very different kinds of essays under very different circumstances and constraints, the quality of the specific essay a student writes for the assessment is largely irrelevant to the purpose of the examination if it does not in some way point beyond the limits of the text. Measuring the process of composition itself is equally untenable, for even if the practices of every student could be observed while they wrote their essays, the actual stages in the composing process are virtually impossible to document and judge. It is possible, however, to justify criteria based on those features of the writing sample that are least restricted to the particularity of the finished text, under the assumption that such features -- because they are not

determined by the specificity of the product--indicate the ability to produce different texts with similar features. In the following passage, for example, ideas are arranged in no apparent order other than their linear association on the page, an order inherent in the medium and therefore unrelated to the student's own organizational ability.

#### EXAMPLE ONE

- (1) By the time the average person in North America graduates from high school, she or he will have seen 18,000 hours of television.
- (2) The present generation of preschoolers watches an average of 54 hours of television a week.
- (3) Instead of children actively participating in sports and stremuous exercise, so vastly needed for their newly developing bodies, they are now being drawn indoors to watch the television.
- (4) Kids from the very start are being indoctrinated. (5) They are not having to communicate or somehow express themselves to anyone.
- (6) Parents later can't seem to comprehend why their children cannot play with others in a normal fashion and why they can't learn at school. (7) The kids after watching the boob-tube, having been constantly entertained, grow bored with school and therefor learning stops.
- (8) Practical experience is the key source to learning and this is not being presented to the kids. (9) Parents have a moral obligation to converse with their children and not stick them in front of the television, because they're busy. (10) It's easy to keep kids quiet and keep them from bothering you, if one chooses to do so; and thereby neglecting one's kids....

Even if this specific arrangement possessed a rhetorical or affective power of its own, there is nothing to indicate that this student could reproduce the

effect with other ideas or subjects. In the next example, though, separate ideas are arranged according to a cause-effect sequence that is emphasized by references to this abstract principle itself in the structural markers that introduce most of the sentences.

> The average home in North America has a television set on for more than six hours a day. Since all experience contributes to learning, children in North American homes learn a great deal from television. The quality of daytime programming, as well as that which is termed "prime time" does not, however, contribute to a necessarily positive experience. It is important, therefore, when parents are considering whether to permit television viewing to analyse the programs their children want to watch. As television substitutes visual experience for real experience, those television shows which simplify and falsify reality should be deleted from the schedule. In this way, parents play a role in discouraging the dillusion which such programs as the "bionic man" support.

As the statistics show, many hours a day are spent watching television. This means that a considerable amount of play hours, when children are not in school, are spent before the television screen. It is my opinion and that of many other scientists, that children should be encouraged to seek activities which challenge them physically as well as mentally, rather than such idle entertainment as television viewing. Furthermore, it is an easy route to leisure time for parents to plant their child before the 'set.' The television acts as an unpaid babysitter in many homes. While parents who are critical of what their children should be able to watch, allow their children to be babysat by the t.v., they are still allowing inactivity, however "educational" or "beneficial" to fill their children's time.

It is important for children to gather their experiences through means other than television. Television, too often, serves as a substitute for other, more worth while experience as a time filler. Parents, if they allow television to be viewed at all, should be very careful what shows the family sees and furthermore, what shows they themselves, watch and express interest in. Because, as children will believe the television, even more than the television will they believe their parents.

This manifest attention to the causeeffect relationship itself suggests that the writer knows and can use an organizational principle that is not constituted by the specific subject of his essay. This student could presumably organize a variety of subjects in this way. Thus, even though the second example may be no more acceptable than the first to a reader looking for polished texts--indeed, in some ways the first is more interesting -- the second indicates a grasp of the principles by which other organized texts may be produced and so would receive a better score by the readers in the assessment program. (In this case, the author of the first essay was required to do tutorial work before enrolling in Introductory Composition, whereas the author of the second was allowed to enroll directly into the introductory course). To be considered for exemption, a writer must be able to integrate such indicators of organizational ability more smoothly with the specific content of the essay than this writer did. So even in the evaluation of the more accomplished essays, criteria are used that measure those features of the text that indicate such an effort rather than measuring the complete success of the attempt to polish the final product. Consequently, these criteria should be reasonably accurate measures of the writer's ability to produce a number of different texts in different situations as well as direct evidence of the ability to complete the specific task of the assessment examination. Evaluations based on these criteria should be judgments of the writers' potential rather than of a product written under the artificial and unique constraints of the examination.

In addition to this theoretical framework, development of criteria used to

evaluate the writing samples was influenced by a more practical consideration. At any large university, completely individualized instruction in composition cannot be offered to all students. however, the needs of most incoming students can be determined and are made the basis for the central program in composition, then instruction in that program can be particularized if not individualized. This particularization in turn allows for a more thorough treatment of the problem shared by most students than would be possible in a class designed to meet the needs of all the students. Because the curriculum of Introductory Composition has been designed with this goal in mind, the course is limited to those students who have already mastered three composing skills that are basic to writing in the University: (1) they can organize their essays to fulfill simple argumentative or rhetorical purposes; (2) they can write sentences that present a specific idea and recognize the place of that idea in the structure of the whole essay; and (3) they can maintain consistent patterns of case endings and punctuation marks. Since the purpose of the assessment is to place students where they can receive instruction suited to their needs, the criteria must reflect this purely pragmatic division of skills and distinguish the features that indicate their mastery. In the rare cases when students are unable to perform one of these three kinds of tasks but are able to perform the other two quite easily, they may be allowed into Introductory Composition and advised to attend voluntary individual counseling sessions in the Writing Workshop to bring their weakest skill up to the level of the others. Should a student's essay indicate not only mastery of all three skills but also demonstrate the ability to adjust these skills precisely to the specific task of the assessment, then that student may be exempted from Introductory Composition.

Because the criteria used in the assessment procedure must respond not only to the nature of the examination but also to the role that examination plays in the entire composition program at The University of Michigan, the features described by those criteria are distinguished by their usefulness to the evaluative procedure rather than by any value or function they may have in a specific text. Thus, the examples used below to help characterize those features are not in themselves necessarily examples of good or bad writing. Their exemplary function exists only within the parameters established by the purpose of evaluation, and that purpose is, in turn, a product of the specific theoretical and practical constraints described above.

### DESCRIPTION OF THE CRITERIA USED TO EVALUATE THE WRITING SAMPLES

#### I. Organizational Features:

These features indicate the students' knowledge of simple organizational principles and their ability to adjust them to the specific constraints of the examination.

A. The specific topic of the examination appears as the central focus of all parts of the essay. The topic must be presented in a form general enough to comprehend all subjects in the essay and yet not exceed the boundaries of the topic as it is presented in the examination and limited by the combination of sentences that the student chooses from the given options. The essay, in turn, must explore a range of subjects encompassed by the central topic while recognizing the limits it imposes.

The range of subjects treated by each of the better essays usually reflects the breadth of possibilities encompassed by the topic given in the examination as well as its limits. Thus, the following example deals only with the relation of TV to a child's other experiences, but it explores several aspects of that relation.

#### EXAMPLE TWO

(1) By the time the average person in North America graduates from high school,

she or he will have seen 18,000 hours of television. (2) Dr. Edward Palmer, head of research at Sesame Street, writes: "I think that watching television is a rather remarkable act in itself. All the while kids are watching they're...actively relating what they're seeing to their own lives." (3) Because early childhood is a crucial developmental stage in which the individual forms the skills of comprehending reality and living in the real world, it is consequently crucial that the television programs viewed by the young, impressionable mind give it the kind of experiences which are wholesomely relevant to its own real life experiences.

- (4) This is particularly true because recent experimental work has shown that young children cannot distinguish between the commercial and the program, nor do most regard the characters seen on the television screen as electronic reproductions of fictional characters. (5) Rather, most young children actually percieve even cartoon characters as living beings who exist within the television. (6) The very young apparently cannot distinguish between the fantasy world and the real world. (7) It can thus be seen that virtually anything viewed on the television could be interpreted by children to be something very real.
- (8) Additionally, it has long been observed that children seem to have a need for role models. (9) That is, children have a need to emulate people and their actions for the purposes of forming their own identity. (10) For those unfamiliar with psychological theories, most people in the field agree that human beings have a need to define themselves in terms of other people and other experiences. (11) This process of forming an identity, for example, "I am a boy," and then later in life "I am a Catholic," or "I am a doctor," begins very early in childhood.
- (12) In the past, parents and close relatives served as almost exclusive as the role models. (13) Today, parents as well as relatives are often absent, so that television characters become surro-

gate role models for the children. (14) Since children perceive television characters as real, and since children will emulate whatever is available, it is crucial that children view proper television material, particularly during their early childhood.

- (15) Caution and vigilance must be exercised by the parents in view of all the violence and sexually inclined actions on the air. (16) For example, sexually oriented actions occur at the rate of two per hour on television, mostly between unmarried persons. (17) Unless parents are present to give at least equal time for a counter-example, the child is in danger of forming his values and concepts around the fantasy-type world of television programming which only the adults can percieve as fantasy, fiction, or entertainment.
- (18) Although children can profit immensely from television, they can do so only if society is willing to insure that the content of these programs is positive and relevant. (19) The child's programs should be oriented towards reality as it is, but should also directly and indirectly emphasize values other than instant gratification of one's own need for excitement and pleasure. (20) Values such as concern for others, honesty, diligence, etc. are present in some television programming. (21) Parents should consequently view a television series before the child does, or at least with him, so that positive things can be reinforced while negative aspects can be interpreted to the child so that he does not develope inaccurate concepts or emulate values which are contrary or undesireable to his parents and society at large. (22) It is essential to realize that the adults of tommorow's world may very well be practicing the values which they have derived from the childhood experiences. (23) If that experience contains only the assertions of violence, sex, and self-gratification seen on so much of television today, many people will be living lives devoid of those values which distinguish man as an intelligent, moral being.

Most of the essays lack the sharply defined limits of Example Two, and they also fail to recognize adequately the range of subjects relevant to their topic. In the following example, the topic of a child learning from TV is restricted without justification to the topic of televised information about birth control.

#### EXAMPLE THREE

- (1) The average home in North America has a television set on for more than 6 hours a day. (2) Since all experience contributes to learning, children in North American homes learn a great deal from television. (3) The topic of birth control and the use of contraceptives is one important subject that should be expressed in television.
- (4) In today's complex society, little is done to teach young children of the vital issues dealing with birth control. (5) On the other hand, television allows it's viewers to watch commercials publicizing the consumption of alcoholic beverages and other such invaluable products. (6) North American children should approach sexual activities in a mature manner. (7) Since most parents explain very little to their children about this topic, it is up to the television networks to use their control with the utmost concern.
- (8) A program in this form would eliminate many problems between the young adults of America. (9) It could decrease the percentage of unwed mothers, abortions, forced marriages, and other social discorders. (10) Problems such as these, are only a menace to society and should be treated with great care. (11) Publicizing birth control and the use of contraceptives could only help children, as well as the parents.
- (12) Television in America can be a tool used to support American youth throughout society. (13) Birth control is one of many topics that should be accepted in a civilization of the future. (14) The use of this topic through television will give all Americans a better understanding of the proper care in their future lives.

Here, even though the essay is clearly focused on something the child can learn from TV, the writer's failure to broaden the focus to the full range of the topic described by the first two sentences of the essay suggests that she or he would have difficulty adapting this skill to other tasks and subjects.

In the poorer essays, the range of subjects usually is similarly limited, but here even the restricted range is poorly focused and at times ignores the limits of the topic.

In the following example, the writer begins by ostensibly limiting the essay to the waste of time involved in watching TV, but then addresses the problems of value vs. entertainment, irresponsible procedures, commercialism, and exploitive sex:

#### EXAMPLE FOUR

(1) The average home in North America has a television set on for more than 6 hours at a time. (2) Every member of the average North American family watches at least 3 hours of T.V. a day. (3) It's very important that the programs viewed are of worth and value, as 3 hours is a long time to waste on useless trash. (4) If a child is left alone, with his eyeballs staring motionless into a T.V. he/she will surely pick the most entertaining programs. (5) These, however, are not necessarily the most beneficial to the child, yet it is difficult to constantly police the T.V. set. (6) So the root of the problem lies in the lack of concern of T.V. producers with the quality of T.V. (7) They're just trying to attract attention for their sponsors, and they do so by kramming their 1/2 hour situation comedies with sex. (8) But for the time being, parents, just keep an eye on what your kids watch, and try not to act like the culprits on T.V. themselves.

B. The essay consists of several discrete units distinguished by their subjects and/or functions. One of the units must clearly function as an introduction, another as a conclusion. Intermediate

sections should perform a variety of clearly distinguished functions such as definition, exemplification, qualification, restriction, or elaboration, and the boundaries between sections should be distinct and firm. Where the boundaries are unclear, markers such as "in conclusion" or "for example" should reinforce divisions in the text (see II.D, below).

In the better essays, subjects are clearly grouped according to their function, and that function is usually described implicitly by sentence modifiers when it is not obvious. A wide variety of functions is demonstrated, and the subjects are appropriate to the function they perform. Thus, in Example Two, the subjects of the introductory paragraph are broad enough to include all of the specific subjects of the essay: the introduction enumerates a "developmental stage," "skills of comprehending reality and living in the real world," "the kind of experiences which are wholesomely relevant" to "real life experiences." All of the general subjects are then made more specific and concrete in a section devoted exclusively to that function (sentences 4-7). Following this section, another specific subject of the topic appears (role models), its function in relation to the preceding subjects is described ("Additionally"), and the subject is then defined (sentence 9), its relevance to a developmental stage explained (sentence 10), and concrete examples are offered (sentence 11). After several other sections, which demonstrate other functions, the essay concludes with a section that moves back to more general subjects (sentences 18 ff.) by referring to the specific subjects of the essay in terms that give them the broadest scope possible within the limits of the topic (see especially sentence 22). Within each section, the subjects can easily perform their function; in sentnce 11, for instance, the examples offered to explain the process of forming an identity are concrete enough to serve as clear examples and specific enough to identify stages in that process as the nature of that identity moves from the general ("I am a boy") to the more particular ("I am a Catholic").

Most of the essays differ from Example Two in that they demonstrate fewer functions, the differences between sections are not as clear, and the boundaries between sections are less sharply defined. In the poorest essays, such as Example Four, only a few simple functions are present, they are not confined to discrete units, and their connections to one another are ambiguous. In Example Four, the central topic is difficult to identify because most of the subjects exist at the same level of generality; hence the difficulty of finding a clearly introductory unit (though sentence 8 provides a clear conclusion). There are no examples offered as such, little explanation, and no elaboration of the absolute and apparently arbitrary statements. Consequently, this essay offers little to indicate even an awareness of these basic principles of exposition.

The essay recognizes and responds to the extra-textual constraints of audience and purpose as defined by the examination. The explicit references to these constraints should be appropriate, and the diction of the essay and the extent of elaboration and definition should fulfill the specific demands of the purpose and the specific needs and expectations of the given audience. Thus, whereas the writer of Example Two has chosen an objective, declarative voice, she or he also explicitly recognizes the breadth of the given audience and responds to it (sentence 10). Furthermore, since the specific subject chosen to elaborate role models is especially appropriate to an audience of parents, the central topic of the relation of TV to a child's life is brought to bear directly on the concerns of the audience. In the conclusion, the application of the topic to its ultimate purpose is made explicit (sentence 21) without completely changing the focus of the essay to describe the details of the policy, a gesture that indicates the author's full incorporation of the precise task described in the exam.

This precise adjustment of broad organizational features to the constraints of a given audience and purpose characterizes only the better samples. The majority of the essays do not incorporate the demands of the audience and purpose into the text so thoroughly, although many address the audience directly and explicitly explain a policy for controlling a child's viewing habits. In the poorer essays, these features are often internally inconsistent as well as isolated from the extratextual constraints. For instance, in Example Four the formal syntax and careful diction of the first clause in sentence 3 is quite different from the strident, colloquial phrases that end the sentence, and sentence 4 reflects a similar contrast between the formal features of the last clause ("he/she," "surely," "the most entertaining") and the informal phrasing of the interjected prepositional phrase "with his eyeballs staring." Similar inconsistencies characterize the rest of the essay, such as the abrupt shift from the indicative to the imperative mood and the shift into the informal phrasing and diction of sentences 7 and 8. When they are controlled, such contrasts can be very effective and can indicate exceptional skills. Here, however, there is no context in which the shifts can function, so they suggest that the writer is both unsure of the expectations of the audience and unable to control diction and syntax. Furthermore, the recognition of the assigned purpose in sentence 8 is irrelevant to the rest of the essay, and its connection to the essay through the introductory phrase implies some sort of long-range plan that is not mentioned in the preceding sentences. Not only is this writer unable to identify and manipulate those features of the text that would enable a response to extra-textual constraints, she or he is also unable to control them to meet the purely textual demands of consistency and internal coherence within the essay itself.

#### II. Local Features:

These features indicate the student's ability to portray words, phrases, sentences, and even groups of sentences as part of larger units up to and including the essay. These features are not, of

course, independent of the organizational features; indeed, those global features emerge only from the local features, and the propriety of the local features, in turn, is determined by the global characteristics of the essay they constitute. Consequently, distinctions between these two groups of features cannot reflect separate stages of composition or even clearly discernible levels of the text. These distinctions, like the features they categorize, are only articulations of the evaluative process, and the skills they indicate are similarly only convenient predictors of a student's ability to meet the demands of future teachers, not characterizations of the composing process.

A. The semantic information conveyed by the unit (i.e., a phrase, clause, group of sentences, etc.) is appropriate to the local boundaries of the unit.

Semantic information is simply the meaning of the text, its propositional content. In an essay about the delibitating effects of watching TV, for example, all comments should in some way convey information about that problem, and in a section of the essay devoted to explaining how TV stifles the imagination, all the statements should convey information about that specific debilitating process. The importance of this feature as a unifying device and its consequent relation to I.A is obvious enough; its properties, however, are not always easy to identify. Generally, the semantic range in any unit must be wide enough to elaborate the relationships that the writer wishes to convey and narrow enough to remain within the boundaries of the unit. Thus, the semantic information of a unit can indicate a student's ability to recognize the limits of that unit and explore the range they delimit. This feature thus indicates the same skills indicated by the features in I.A and differs from the global features it resembles only in its extension down to units smaller than the essay. Semantic information thus furnishes a criterion for identifying those students whose difficulty in organizing their essays stems from their inability

to decide how much and what kind of information to put in their sentences rather than from an inability to handle larger units.

In the poorer essays, the semantic information of sentences and divisions within paragraphs tends to be completely restricted to the boundaries of the unit itself. Thus, in Example One, the semantic information conveyed by sentence 3 is unrelated to that conveyed by sentence 4, and the information conveyed by sentence 5 bears little relevance to the information in sentences 4 and 6. At other times, the limits of the unit are ignored, and totally unrelated kinds of information are enclosed by a single unit. In sentence 6 of Example One, the children's isolation and their inability to learn in school are both confined by the same part of the same sentence, though the following sentence makes no effort to connect them. Occasionally, as in Example Four, the poorer essays will organize semantic information into larger units, e.g., the pair (sentences 6 and 7), but those units are then relatively isolated from surrounding units. In the better essays, on the other hand, the semantic information of one unit often appears as a subordinate part of the surrounding units, creating a coherent passage that develops an idea by gradually increasing the range of semantic information used to express it. In the following example, the semantic information of one sentence appears in a slightly varied form in the next sentence, which in turn goes on to focus on the variation, and so on. In this case, by systematically repeating this technique the author is able to develop the purely statistical information given by the examination into a powerful rhetorical force that justifies the purpose of the essay.

#### EXAMPLE FIVE

(1) The average home in North America has a television set on for more than 6 hours a day. (2) Every member of the average North American family watches at last 3 hours of television a day. (3) This means that 21 hours a week are spent

in front of a television by an average family member. (4) When viewed in such short time spans, the hours are not necessarily seen as many. (5) When you consider that this also means 84 hours a month and 1008 hours a year, the statistics become a bit more frightening. (6) If you consider that your child is spending 42 days out of one year in front of a television set, you might begin to feel strongly about establishing a policy for television watching.

B. The grammatical relationships among elements of a proposition accurately reflect the logical or affective relationships determined by other features of the essay.

The grammatical information conveyed by a unit enables us to determine causal, circumstantial, or other relations between the pieces of semantic information it conveys. For example, in the sentence "The police arrested my roommate yesterday," the action of the event is done by "the police" and done to "my roommate." The surface subject of the sentence is "police" and the surface object is "roommate." In the following sentence, the surface roles have been reversed but the grammatical information is unchanged: "My roommate was arrested by the police." Here, the action is still performed by "the police" and still done to "my roommate." Thus, if a student is discussing the ways that TV affects a child's relationship to his parents and then without explanation writes a sentence in which the familial relationships affect the child's viewing habits, that grammatical information would contradict the information given by the surrounding sentences even though the semantic information would remain with the boundaries of the unit. (If such boundary violations are frequent, then the problem may be organizational rather than grammatical; i.e., the sentence may correctly represent the student's idea but simply be in the wrong place in the essay). Without specific diagnostic testing, the exact nature of the problem can only be assumed to stem from a generally tenuous grasp of the information being conveyed by the sentence and so always indicates potential problems.

The basic relationships conveyed by the grammatical information are quite simple, and only the poorest essays contain serious inconsistencies in this feature. Perhaps the most common problem occurs when a student is unsure of the technique by which modifying clauses and phrases may be related to the independent clause of a sentence and so tends to use dangling modifiers ("Flying over the city, my house looked great") or to confuse the agent role in passive constructions ("My roommate was arrested by not being able to run fast enough"). Such problems are usually accompanied by many others. The assessment process penalizes no student for occasional slips if the context of the unit clearly compensates for the error.

C. The thematic information determining relative importance of elements within a unit is clear and consistent, and it is appropriate to the role of the elements in the context of the unit and the essay.

This feature, which is sometimes called "foregrounding" or "weighting," indicates the ability to manipulate the grammatical and syntactical roles of elements in the sentence so that the sentence emphasizes certain pieces of information and therefore reflects priorities determined by such extra-textual factors as the purpose of the essay and the expectations of the audience as well as by the function of a sentence in the context of the essay. Information about the relative importance of these pieces is carried by syntactic structures and by the order of words in clauses and phrases, as well as by explicit description such as "And now for the most important factor in TV programming: commercials." For example, in the noun phrase "A white powdery snow" the most important word is the substantive, "snow"; in the following phrase, however, departure from conventional word order gives special emphasis to the adjectives: "A snow, white and powdery." Moreover, a number of other syntactical constructions can reverse the usual dominance of sub-

ject over modifiers: "The snow was white and powdery." More complex relationships can be further described by subordination and coordination. The relative importance of the elements in the sentence "The white powdery snow blew against the house" changes when the semantic information is rearranged: "The snow was white and powdery, and it blew against the house." Depending on the specific connectors that are introduced, both the relative importance of the pieces and their relationship to one another can change: The causal connection in "The snow blew because it was white and powdery" is different from that in "The snow blew although it was white and powdery," and so forth.

The criteria for determining a student's grasp of these principles are the number of different kinds of constructions that appear in the essay and the correspondence of those constructions to the context in which they appear. In Example One, sentence 6, two different grammatical relationships are contained in the same sentence and joined by the coordinating conjunction "and." Their relationship is therefore merely additive, and they are roughly of equal importance. Since the sentence is serving as the topic sentence of a paragraph about the latter relationship, it should indicate that the latter relationship is the true focus of the unit. The function of the sentence would have been more precise and its relationship to the sentences that surround it would have been clearer had the student changed the grammatical information to emphasize the true actor in the group and subordinated the first action to the second: "Not only can children not play with others in a normal fashion after they have watched a lot of TV, they can't even learn at school." This rewrite assumes, of course, that the parents' comprehension is not the true subject of the unit and that the paragraph's real subject is the child's learning difficulties. As the student has written the passage, these assumptions are tenuous at best, based on an independent interpretation of the semantic information rather than a reading of

the essay. While the semantic information carried by the words of the unit is not contradicted by other information, the context of the unit does contradict both the grammatical information concerning the role of the parents and the thematic information concerning the relative importance of the two clauses about the children's difficulties. Naturally, when two or more such sentences are strung together, the degree to which each sentence is vague cannot be determined because the context created by the sentences is vague too. In the following passage, the grammatical relationships between the participants in the proposition are unclear, and no focus emerges because emphases determined by the thematic information are inconsistent.

#### EXAMPLE SIX

(1) The human imagination, which is so necessary to achievement, becomes worsened after exposure to television.
(2) Television shows everything in detail, leaving little to the imagination.
(3) Problems are almost always solved correctly, making only one solution to a problem seem possible. (4) The element of uncertainty rarely becomes visible.
(5) Although it shows bright, imaginative people as winners, children who watch television are assumed to be dull and unimaginative by television programmers.

When the grammatical and thematic information is made more consistent, however, a focus emerges and the relationships among the participants are clarified:

TV worsens the human imagination, which is so necessary to achievement, by showing everything in detail and leaving little for the imagination to do. Because problems are almost always solved correctly, TV suggests that only one solution to a problem is possible so the element of uncertainty rarely becomes visible. Although TV shows bright, imaginative people as winners, TV programmers assume that children who watch television are dull and unimaginative.

The difference between these two passages indicates the difference between the way these features appear in the poorer essays and the level of proficiency that a student must demonstrate before enrolling in Introductory Composition. The essays of those exempted from the introductory course seldom contain evidence of difficulty with the grammatical and thematic properties of text.

D. The function of discrete units, their boundaries, and the relationships between the units are clearly marked where necessary.

This purely structural information is usually carried by adverbs and sentence modifiers such as "consequently," "thus," "secondly," and so on, though occasionally a sample will contain transitional sentences or even paragraphs that explain the relationship of two sections of the essay. In general, because structural information is simply predictive in nature and signals that a particular unit of the discourse is to follow or has just ended, a structural division can be marked by almost any change in the syntax, mood, or person of the text. In the better essays, such as Example One, these markers are unobtrusive and appear only when the structural function they mark might otherwise be unclear. In the poorer essays, the markers might be absent altogether or they might not correspond to the textual property they ostensibly mark. For instance, in Example Four, sentence 8, the introductory phrase alludes to an antecedent plan that is not in the text, and more obvious discrepencies occur when a student uses logical markers such as "thus" and "consequently" without arranging the essay to reflect the logical sequence they suggest.

These markers are present in most essays, but if students are unsure of their writing or unaware of the techniques by which the markers can be incorporated into the rest of the text, the markers may be redundant and obtrusive:

#### EXAMPLE SEVEN

(1) The average home in North America has a television set on for more than six hours a day. (2) Every member of the average North American family watches at least three hours of television a day.

- (3) What does this mean? (4) Well, on an average it means that every member of the average North American family spends one-fifth of their time awake watching television. (5) Assuming then that that person either works or goes to school for approximately eight hours, he then spends about one-third of his 'spare time' watching television.
- (6) Is this then good or bad? (7) First of all it depends upon what type of programs are watched, and secondly, what is done in their 'spare time' while they are not watching television. (8) We first of all have to ask ourselves, or the other person, "Why am I, or you, watching television?" (9) Are we watching television because we enjoy it, because we hope to get something out of it, or are we just watching television for lack of something better to do. (10) This is where I feel television can be harmful, when someone turns on the television and watches whatever is on for lack of something better to do.

The better essays, therefore, will be marked neither less nor more than is needed to indicate the movement of the argument. Most essays are marked excessively, but this redundance is not in itself a serious problem unless the lack of confidence it suggests becomes troublesome. Only if the markers are totally absent, or if they do not correspond to the text, does the essay indicate serious problems that usually require work in addition to that available in the introductory course.

#### III. Graphemic Features:

These features, which include spelling, capitalization, paragraph indentation, grammatical case endings, and punctuation marks, indicate two very different kinds of skills. A consistent marking of the grammatical and syntactical properties of a text, regardless of the markers themselves, is considered an indication of

the writer's recognition of those properties. Thus, if the inflection of the verbs in an essay is consistent though non-standard, such as with the unorthodox person-number concord of certain present indicatives resembling "I does," or "he do," the regularity of the marking suggests that the student recognizes the person-number distinction despite the non-standard nature of the actual marker Similarly, if an essay contains a number of sentence fragments, all of which are relative clauses following a sentence ending with a substantive, then the consistency of the fragment suggests that the writer knows what a relative clause is and how to use it (though she or he may not, of course, know what the name is) and is simply marking it with a period and capital letter instead of a comma. Since in both cases the graphemic features indicate a thorough understanding of the priorities of the sentence, no student is prevented from enrolling in Introductory Composition by the use of non-standard marking alone.

The criteria for exempting a student from the introductory course do, however, recognize a priority of standard over nonstandard systems of graphemic features. To be exempted, students must submit a sample that indicates they will be able to complete successfully writing tasks assigned in a wide variety of classes, and the survey of the faculty's attitudes towards their students' writing indicated that most features of non-standard graphemic systems were associated with poor writing even by those faculty members who theoretically relegated such features to a trivial status. Also, since the standard systems of grammar and punctuation were determined by the sentences of the examination that began the students' essays, failure to continue using them indicates the students' inability to perceive and adjust to the specific graphemic systems required by the examination and favored by the faculty. Consequently, no students are exempted if their essays do not exhibit the graphemic features considered standard for written English.

The application of criteria such as these is not, of course, a quarantee of consistent and accurate evaluation. The complex social context in which writing always functions complicates its evaluation, and that evaluation, in turn, must take into account the very special configuration of the testing situation itself. Examples Two and Three are eloquent comments on the effects of the examination situation on the writing that it produces. The text of Example Two is followed by this note: "please forgive the handwriting as I have a slight physical disability." Long before the last page, this essay exhibits all of the features necessary to exempt the author from Introductory Composition, but this direct address to the actual readers makes the author's precise response to the given tasks even more exceptional. This student clearly understood that the essay, as part of the assessment procedure, was to be written for two different audiences and for two purposes: the ostensible audience and purpose prescribed by the examination, and the actual audience and purpose of the assessment. As a result of conscious separation of the two kinds of constraints, the author was able to distinguish between the necessary specific response to the given tasks and a more comprehensive but unfocused demonstration of isolated, technical skills. Writers who fail to make the distinction between the two kinds of contexts in which their writing functions tend either to treat the examination simply as an occasion to display every technical skill they have or to limit their essay cautiously to the one or two tasks they know they can perform. Such efforts to perform for the assessment readers cannot, of course, bear much relevance to the purposeful essay that the examination asks for, and often these efforts to use the essay as a showcase result in texts that are internally inconsistent as well.

Example Three exhibits another feature peculiar to the situation of the examination. Because the assessment examination is offered as one of a battery of tests facing the student during a visit to the campus, most of the tests conforming to

the first type of examination described above, it is perhaps inevitable for students to assume that their writing will be evaluated according to the kind of criteria usually associated with more objective examinations. This assumption, in turn, leads them to prepare for the assessment just as they might for the other examinations. By the middle of the summer many students have thoroughly researched the topics used in earlier examinations described by their friends, and they are often determined to display their knowledge regardless of the topic they are given. (The author of Example Three apparently had prepared to write about the questions of making contraceptives available to teenagers without their parents' consent, one of the topics assigned earlier in the summer.) A similar and even more common case is the essays of students eager not only to write a good essay but to give the "right" answer. They try to incorporate into their essays all three of the statements offered in the examination as choices, even when the attitudes and perspectives of the statements are completely different. Fortunately, many of these students are able to create enough coherent units within the essay to demonstrate at least a rudimentary grasp of several basic skills, but it is virtually impossible for them to create the unified, precisely focused essay necessary for exemption from such a congeries of purposes, audiences, and topics.

Both kinds of problems are endemic to any examination which calls for a response as complicated as a written essay, and they are especially troublesome in examinations which propose to assess the students' potential to respond to tasks in situations quite different from that of the examination itself. Since in this instance, however, the problems generated by the unusual situation of the examination can be identified and distinguished from those features which are more indicative of the potential quality of stu-

dents' writing, they do not pose a substantial obstacle to the accurate evaluation of that potential.

Yet the absurdity that results from the students' misguided efforts is often so obvious that the confusion it connotes about the nature and function of writing must have serious implications for the students' university careers. Most of the samples suggest that the writers are simply unsure of what is being asked of them by an examination that requires them to use their own experience and ideas to communicate a point of view, attitude, or idea. In part, their indecision reflects their limited but genuine difficulty in distinguishing between criteria used to evaluate more simple skills associated with objective tests and those used to evaluate their essays. If this description of those criteria serves only to alleviate some of that perplexity, it will be an important step toward helping students adjust to the new tasks they will encounter at the university.

Because the criteria also testify to a general conformity among the beliefs of faculty from a wide range of disciplines about the nature of writing and its importance to all careers, this description should also provide a clearer idea of those properties of communication that are esteemed in the university as a whole and so form part of the ground on which the separate disciplines meet and share their common values. For as long as the pedagogical convenience of the traditional separation of hard sciences from the humanities stands as a justification for relegating the teaching and even existence of writing exclusively to the latter--and often to only one area, English--higher education will be merely a collection of curricular fragments rather than a unifying and liberating experience, and the humane growth generated by the exchange of ideas among the various disciplines will remain an elusive and abstract ideal.

### **Practicing Research by Researching Practice**

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At the June, 1981 Conference on Literacy in the 1980's sponsored by The University of Michigan's English Composition Board, a group of us, all teachers, spent three afternoons together doing research about our practice. On the first afternoon after preliminary discussion, we decided to study students' experience of "coming to class unprepared." Using ourselves as informants for the study, each of us thought back to a time when he or she had been an unprepared student, and we each wrote a description of what had happened. We reflected upon what we had done and how we had felt. Then together we analyzed these descriptions by looking for common themes among them. We found some important ones: feeling uncertain and nervous; wanting to avoid going to class; avoiding eye contact with the teacher; waiting for time to pass, ever so slowly; and experiencing relief at escaping detection if, indeed, we "escaped" detection; or suffering embarrassment if, in fact, we were "caught." There were also interesting and significant variations in our individual descriptions. After we had identified these variations, we focused our attention upon what could be done to help students in our classes profit from a lesson even when they were unprepared for it.

Our discussion immediately led to disagreement about whether fear, embarrassment, and avoidance in such cases are counter productive or whether these reactions in students could be used to motivate their performance. Our differing interpretations of the impact of fear, embarrassment, and avoidance upon learning arose from our different teaching philosophies—I recall one participant saying, "Education isn't therapy," in the midst of a discussion that took for granted it was. Our differing interpre-

tations also arose from our personal experiences of being unprepared. Some of us had grown thick skins; others thin ones.

The group effort in which we teachers were engaging is educational research. We were studying an educational experience from the point of view of individuals who lived through it. And whatever else education is, it is most importantly individuals' experience. It was experience we found easy to reflect upon because we were examining something all but one of us<sup>1</sup> had lived through ourselves and furthermore it was experience in which we all had an interest.

#### Research

The word research comes from the French rechercher, to look again, carefully; to examine things closely. How one does research is always a matter for choosing. The choice is influenced -- or should be--by what is being studied. It is not surprising that different academic disciplines have become associated with different research traditions for the research which scholars within the different disciplines choose to do is defined itself by the subjects they research. For example, astronomers and ethologists choose to observe the subjects of their research while physicists and chemists experiment with the subject of their re-

Inhe one person who had herself no memory of ever coming to class unprepared wrote a description of two students who were chronically unprepared in her class. Her account of her students behavior shared a great deal with the recollections from the rest of us and served to strengthen our understanding of the analysis we had done.

search and biologists classify the subjects of their research. If we accept this lesson from the natural sciences which demonstrates that the method of research is determined by the subject being studied then we accept the premise that for every research question the important prior question is: What should we be studying? What is important enough to us that we would take the trouble to examine it more closely. Because we cannot study all that occurs, we must make choices. If we are to be effective researchers, we will choose methods designed to help us discover more about the events or problems of the subjects we choose to study. Our methods follow from our problems. Problems will not follow from methods -- at least they should not.

One way to choose what is important enough to study is to do as my colleagues and I did in June, 1982, to discuss a number of puzzling things that happen in classrooms and chose one to examine—one that intrigues us. Research which begins with a problem researchers choose is unlikely to be dull or irrelevant; interesting research flows from researchers' choice of a real problem.

It is a sad paradox that topics of concern to teachers are often believed by those same teachers to be of little importance because the problems cannot be studied "scientifically" -- where scientifically is taken to mean according to scientific method. This belief that scientific method is the arbiter of what is significant is as pervasive as the myths which surround literacy that Jay Robinson writes about in his essay in this first issue. The myth of the primacy of scientific method should not inhibit practitioners from going ahead with research. There is no such thing as the scientific method. We come to believe in the unfortunate fairy tale of the scientific method in elementary and secondary school when we study "science." We begin to revere the illusion when we learn just enough about research design and statistics in college to know that we don't understand them. Then that realm, the scientific one, becomes the mystical province of experts, and those experts seem

to be the only ones who know those topics important enough to be the subjects of research.

Science is, in fact, a great variety of traditions to which we are able to give a single name, but to which we are unable to give a single definition. I think of science as the body of knowledge that results when critical minds attempt to understand important puzzling problems. My view of science has much in common with my view of rhetoric: The task of both is to explore and understand something well enough to describe it accurately to others. If scientists' or rhetoricians' audiences remain unconvinced of the claims made to them, they can use the scientific or rhetorical accounts of those claims to check up on the evidence or arguments presented in them and see for themselves. True scientific methods are the methods used to reduce puzzlement.

This view of science is not universally accepted. One need only look at the methodologically complex but uninteresting articles which fill the educational research journals. These are studies whose importance lies more in their methodological sophistication than in the practical significance of their results. I believe the studies are like this because too many social scientists are absolutely convinced that there is a scientific method; that they know what it is; and that they have an obligation to impose it on the rest of us. These same social scientists often control editorial boards of educational research journals. However their power to dictate one vision of science does not change the fact that science is a human enterprise which means that individuals always choose problems to study and methods to study them--and these choices, even in the most rigorous of the sciences, are not themselves scientific. This focus on method has allowed a gulf to develop between research and practice. However, it is not a necessary gulf. It can be overcome if practitioners assert their right to choose problems of practice as legitimate problems and--for education--necessary problems in the scientific enterprise. It can be overcome if practitioners and researchers would recognize each other as legitimate partners and—for education—necessary partners in the scientific enterprise.

By researching and writing about practice, researchers and practitioners can focus attention upon the practice studied, and thereby those practices become important. If teachers ever wish to get their agenda of problems before a wider audience, they must start studying what intrigues them. That is how science works. The scientific enterprise is very much a human enterprise, a social enterprise. Paired associate learning and serial position effects became important after they were studied, not before. Why shouldn't practitioners be able to turn their real concerns into interesting problems for study and discussion?

This vision of a practical social science or what I prefer to call a human science approach differs in important ways from the stereotypical viewpoint about scientific study which pervades the so called social sciences. I shall briefly describe some of the differences here. First from the viewpoint of social science, all research must strive to be objective which means that researchers must try to disappear behind the methods used. Every study done in this way should be, in the ideal, like every other one. The result is that social science appears to be impersonal, almost automatic. From the human science viewpoint, investigators strive to be fair and honest about what is done, why and what the results of research mean, but they do not attempt to vanish behind methods. They acknowledge that science is always done by individuals with personal interests, that science is not the result of an anonymous process; and, that it is, therefore, all right to say "I"--and a silly charade to hide behind "the researcher"--in reporting the results.

Second, in the social sciences, researchers always try to measure treatments and outcomes in numerical values. In the human sciences, ordinary language is the

preferred mode of communication. Third, in the social sciences prediction is the goal. In the human sciences, the goal is understanding and appreciation of individuals' situations. Fourth, in the social sciences results are supposed to be generalizable; they should apply beyond the situation studied. Many of the elaborate procedures used in research -- sampling, control, measurement--are specifically chosen to make this generalization possible. In the human sciences since understanding and not generalization is the goal, there is no need to construct procedures to amplify the importance of findings. Readers must decide for themselves whether results are likely to apply beyond the situation studied.

Fifth, in the social sciences the outcome sought is a clear, certain "yes" or "no" answer to a particular issue. Hypotheses are framed and procedures developed to give a single response to a carefully framed question. Research design and statistics training can be viewed as enculturation to a world which constructs simple research questions, designed to give solutions once and forever to complex issues of everyday life. This practice is a radical rejection of the ever changing nature of human experience. In the human sciences instead of simple results and clear answers, researchers usually emerge from their studies with a complex understanding of what is going on. The more they learn about situations, the more complicated those situations tend to become. Results are always tenative; there is always more to be learned. Although such research can be frustrating, it is seldom boring or irrelevant.

Sixth, the human science vision differs from the typical social science one because it asks itself to be useful. The goal of human science study is understanding which may be of earthly use to someone. In the social sciences that need not be the case. In current social science practice there continues to be a distinction between basic studies done without regard to their potential utility and applied studies which seek uses for